

**CURRICULUM VITAE**

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| **Summary** |
| **My education at computer science, working experiences, and organizational activities increase my sensitivity and direct me to dedicate my skill for human being and surrounding environment. I am highly motivated, high initiative, able to work independently as well as in a team, willing to work hard, have the ability to learn quickly and good interpersonal skill. Organizational experiences give me lots of experience on how to lead people.** |

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| **Objectives** |
| * **To use my computer science background in my work or in other related specialization area** * **To actively contributed to the organization the best of my ability and proactively always seek ways to continuously improve myself and demonstrate my capabilities obtained from my work experiences to fulfill the required expectation** * **To continuously always learning and growing to sharpen my knowledge and my skill that could help contribute to organization’s growth as well.** |

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| **Personal Information** | | |
| **Place / Date of Birth :** | Sukabumi / October 26th |  |
| Citizenship : | Indonesia |  |
| Marital Status : **Language :** | Marriage  Indonesian, English |  |
| GPA : | 3.55 |  |
| Topic of Interest : | Analytics, Computer Science, Database and Infrastructure, Information System, Process and Project Management |  |

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| **Professional Experiences** | |
| **Mar 2016 – Now** | *Manager – Analytics & Decision Science*  **PT. Bank Tabungan Pembangunan Nasional. (BTPN)** |
| **May 2015 – Feb 2016** | *Marketing Business Intelligence Senior Analyst*  **Lazada Indonesia.** |
| **Nov 2014 – May 2015** | *Senior Operations Data Analyst*  **Home Credit Indonesia.**  ***REPORTING***  *- Data mining and extraction and Data tables mapping, documentation and maintenance*  *- Creation of routines to transform data feed into databases and generate reports and MI based on user specifications*  *- Delivering regular and ad-hoc reports periodically as per agreed timelines*  *- Documentation of queries used for MI reporting*  *- Maintaining Operational reports list*  *- Procedures for automated reports creation and maintenance*  *- Continuous simplification, automation of reporting procedures*  ***ANALYSIS***  *- Utilization of advanced analytical techniques to identify trends, correlations and other outcomes and forming clear and concise recommendations to senior management*  *- Recommending business process improvements identified from data analysis*  *- Identification of key indicators of trends, issues and opportunities*  *- Analyzing trends, correlations and interdependencies of key indicators*  *- Ad-hoc analysis requests fulfilment*  ***DATA MANAGEMENT***  *- Ensuring and promoting compliance with Home Credit Group and Home Credit Indonesia data processing rules and Information security standards*  *- Business data dictionary maintenance and enhancements*  *- Analyzing data integrity issues, identifying root causes and cooperating with relevant departments to resolve these*  *- Working with Local and group IT to fix identified issues and enhancing existing capabilities to store / capture / process data*  *- User testing of system changes and DWH enhancements* |
| **May 2012 – Nov 2014**  **January 10th, 2011 – May 25th, 2012** | *Technical Consultant – Application Support and Maintenance Engineer for Telkomsel CRM Apllication*  **Kana Software Inc.**   * Direct Report: Managed Service Team Leader (Indonesia) & Global Managed Service Manager (UK) * Scope of Work : * To provide first class support across the whole customer base * To act as a support engineer and take ownership of all assigned tickets carrying them through to resolution with minimal instruction * To perform technical root cause analysis of production problems, and solved it within acceptable SLA * To develop and maintain internal and external relationships, and communicate directly with customers * To work alongside Technical Architect and Development Team to manage lifecycle of issues to resolution. * To maintain day-to-day operations of applications deployed on Customer site, scoping from application, system, and database. * To provide 24x7 support and make sure no issue exceeded within SLA. * To execute any change request to production machine and act as implementer and release PIC   *Database Administrator*  **PT. Adira Asuransi Dinamika**  **(Adira Insurance)**   * Direct Report: IT Data Center Dept. Head * Scope of Work : * Mainly responsible for the performance, integrity and security of a database * Monitoring performance and managing parameters; * Setup recovery and DRC plan * Maintaining data standard; refining the physical design to meet system storage requirements * Controlling access permissions and privileges |
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| **Project Experiences** | | | | |
| **October 2012 - January 2013**  **August 2011 - January 2012**  **June 2009 – August 2009** | Segregation of Duty scoping CRM application in Telkomsel, restructurization and implementing simpler user and usertype scheme, from more than 200 usertype to only 30 usertype.  DRC Restructurization of Adira Insurance, including installation and implementation of new server, new database autmation backup process, new SAN, and new network device.  Developing Redirector Server on Cequal Tech. | |  | |
| **Formal Education** | | | | |
| **2014 – Now** | | Master of Information Technology, Faculty of Computer Science Universitas Indonesia | |  |
| **2006 – 2010** | | Bachelor of Computer, Faculty of Computer Science Universitas Indonesia | |  |
| **2004 – 2007** | | SMAN 2, Tangerang | |  |

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| **Organizational Experiences** | | |
| 2008 – 2009 **2009 – 2010**  **2007 – 2008** | Co-Founder and Program Manager of XML Movie Club of Computer Science, University of IndonesiaEO Manager of RTCUI FM (Campus Radio) Universitas Indonesia Staff Assessment of Strategic Action, BEM Fasilkom UI |  |
| **2004 – 2005** | Leader of Boy Scout SMAN 2 Tangerang. |  |

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| **Skill** | |
| **Skill**  **Technical**  **Soft Skill** | Database Design and Administration, System Administration, Bug-Fixing, Basic Networking Skill, Problem Solving  Oracle Business Intelligence, BPMN Software, IBM Rational Requisite Pro, RapidMiner Data Mining Studio, WEKA Studio for Data Mining, Microsoft SQL Server, Oracle SQL, MySQL, Windows Server, Solaris OS, Weblogic, Hitachi SAN, Java Programming, C Programming, Microsoft Office (Ms. Word, Ms. Excel, Ms. Power Point)  Fast Learner, Easily Adapt to New Environment, Maintain Good Communication |

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| **Achievement** | |
| **2005** | Second Place Winner of Computer Olympiad regional Tangerang |